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All IRS overseas operations that previously provided taxpayer assistance, including walk-in assistance, ceased effective November 20, 2015. Taxpayer service, formerly offered by IRS offices overseas, is no longer available

TAX INFORMATION

The IRS website is the main source of information regarding tax matters involving the U.S. Visit the IRS website link https://www.irs.gov/Individuals/International-Taxpayers/Taxpayers-Living-Abroad to obtain information and to download forms and instructions.

If you are a taxpayer with specific individual or business account questions you can contact the International Taxpayer Service Call Center by phone or fax. The International Call Center is operational Monday through Friday, from 6:00 a.m. to 11:00 p.m. EST, telephone: 267-941-1000 (not toll-free), fax: 267-941-1055.

If you are a tax professional or software provider calling about an e-file issue and it is not account-related, please contact the e-help office in Austin, Texas, at 512-416-7750 (not toll-free). Assistance is available Monday through Friday, from 7:00 a.m. to 6:00 p.m. CST.

Taxpayer service, formerly offered by IRS offices overseas, is no longer available. Please send your tax forms and correspondence to the applicable address indicated below.

Individual taxpayers located outside the United States also may contact the IRS by mail:

Internal Revenue Service International Accounts Philadelphia, PA 19255-0725

Business taxpayers located outside the United States also may contact the IRS by mail:

Internal Revenue Service International Accounts Ogden, UT 84201-0038

Residents of Puerto Rico and the U.S. Virgin Islands may contact the IRS toll free at 1-800-829-1040, Monday through Friday, from 7:00 a.m. to 10:00 p.m. EST. For face-to-face assistance information in Puerto Rico refer to Contact My Local Office in Puerto Rico.

International Taxpayer Advocate:

To request Taxpayer Advocate assistance, call the Taxpayer Advocate Service toll-free number: 1-877-777-4778, or refer to Contact a Local Taxpayer Advocate (LTA) in Caribbean U.S.Territories (Puerto Rico & US Virgin Islands) and International or Contact a Local Taxpayer Advocate (LTA) in Hawaii & Pacific U.S. Territories (Guam, American Samoa and the Northern Mariana Islands).